



Viakoo enables your company with Operational Intelligence to deliver physical security services

Viakoo provides award-winning capabilities to build physical security revenues in video surveillance and access control.

The old way of servicing physical security is error prone, inefficient, and costly. With Viakoo you can leapfrog competition still stuck in the past.

	OLD WAY	NEW WAY	BENEFIT
How problems are found	End user randomly finds some of the problems	Automation finds all the problems	No more surprises, like missing video
How problems are assessed	Guesswork and experience; Limited tools	Scientific analysis	Avoid unneeded repairs; saves time & money
How corrective action plans get made	Limited by the experience of the people on-hand	Automated extensible rules engine	Time saving & consistent results
How the team stays informed	Ad hoc, email	Task management via phone app	Less confusion & wasted time
How your network is described	Data entry to describe devices on network	No data entry; auto-discovery	Faster and more accurate
What is needed for setup	Programming by a specialist, knowledge of devices	No programming or device knowledge needed	Setup within minutes

Stream(s) not recording and camera device Elevator B 01 is not responding.

Created 1 min ago
Updated 1 min ago

Camera device may be rebooting. If so, this ticket will AutoClear when it recovers and no action is required. If the issue persists, you likely have a broken camera device OR a disconnected ethernet cable in the camera network. Schedule service.

TIMELINE
Events(2) Comments(0)

Events (2) + -

06/30/2015

6:02 PM
System opened ticket

6:00 PM

Ticket ID: 936133454

Assign

LOCATION
 Dallas

COMPONENT
 Elevator B 01

RECORDER
 Recorder 1

SITE
 LaAvenida

COMPANY
 Acme Sprocket Co

Example: Auto-generated alert with cause and corrective action plan

What You Get: Program Features

Co-branded service with your logo and
powered by Viakoo

500 streams of PennyAlert™ subscription

10 hours of Viakoo Rapid Response™ service

Marketing collateral suitable for co-branding

Lead Gen Support with Webinars,
Presentations, Social Media Content

Pre-Sales Engineering Support

Technical Training



Example: Comprehensive operations report

Get “powered by Viakoo”

About Viakoo – The New Way

Operational Intelligence (OI) is a category of real-time dynamic business analytics that deliver visibility and insight into data, streaming events and business operations. Viakoo quickly detects failures, diagnoses the problem, then alerts users to the problem, and tells them how to fix it. By leveraging purpose-built technology, users gain critical insight into video networks, capturing valuable operational performance information and eliminating “missing video”.

Viakoo Inc. is an Industrial Internet of Things (IoT) company, located in Mountain View, California, USA.

